

PUBLICATION ABOUT THE EU FUNDED TWINNING PROJECT

Strengthening capacities of
National Quality Infrastructure



and conformity assessment
services in the Republic of Serbia



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■ ABOUT THE PROJECT

The main objective of the Twinning project “Strengthening Capacities of National Quality Infrastructure and Conformity Assessment Services in the Republic of Serbia”, which is financed from IPA funds and budget of the Republic of Serbia with the total amount of 1,000,000 EUR, was further improvement of the quality infrastructure system in the Republic of Serbia. The project implementation started on 1st October 2015 and lasted 25 months till 1st November 2017.

Funds from the project were used for transposition of important technical legislation, strengthening of capacities of responsible institutions and providers of conformity assessment services in the Republic of Serbia and for raising awareness on the importance of the implementation of technical legislation.

■ STRUCTURE OF THE PROJECT

The first component was structured to further harmonize national technical legislation with the relevant EU acquis in the areas of metrology, including pre-packed products, chemical substances, toys, cosmetics, lifts and equipment and protective systems intended for use in potentially explosive atmospheres (ATEX). Also, this component dealt with preparation and realisation of the Action plan for the non-harmonised area to be put in line with the EU principles.

The second component supported the Sector for Quality and Product Safety of the Ministry of Economy by improving its capacities for providing assistance to industry. Trainings and consultancy also fostered capacities of the line Ministries to provide answers to enquires of economic operators on EU directives transposed in the Republic of Serbia.

The third component of the project helped administrative transformation and capacity building of institutions in the field of accreditation, metrology and standardization as well as conformity assessment bodies.

The fourth component of the project was addressed to economic operators, consumers and general public in order to raise awareness about the importance of quality infrastructure. This component involved production and airing of a series of three TV spots promoting the Serbian mark of conformity, organization of educational meetings, round tables, seminars, workshops and production of publications. The goal was to educate and inform economic operators and public about the importance of technical legislation, its role in raising competitiveness of Serbian industry, and to develop system aimed towards the safety and health protection of the consumer.

■ OVERALL OBJECTIVE OF THE PROJECT

Overall objective of this project was to increase the competitiveness of Serbian enterprises and industry in the EU market.

■ SPECIFIC PROJECT PURPOSE

Project purpose was to improve level of recognition of Serbian National Quality Infrastructure system through strengthening capacities of authorities in charge of quality infrastructure and providers of conformity assessment services.

Competitiveness of Serbian enterprises is closely connected with their ability to produce quality and safe products, conformed with the requirements of relevant technical regulations and standards. An efficient and internationally recognized national quality infrastructure system that provides Serbian enterprises and industries with better conditions for implementation of technical regulations and standards for products and management systems (for quality, environment protection, health and safety at work) was improved.

Developed and internationally recognized national conformity assessment, metrology and accreditation system ensures safety of products placed on the market and helps economic operators to accomplish requirements of legislation related to free movement of goods.

■ THE PROJECT WAS AIMED AT

- Improving the protection of health and safety of users, i.e. improving the protection of consumers' interests.
- Increasing the competitiveness of the Serbian economy, in terms of the country's ability to achieve sustainable rate of economic growth and the ability to produce goods that meet requirements of the world market.
- Removing unnecessary trade barriers (unnecessary technical and non-technical regulations, investment limits, etc.) in the light of the negotiations with the EU, in order to facilitate trade of goods between the EU and the Republic of Serbia.
- Strengthening of National Quality Infrastructure institutions.



Twinning Project



Republic of Serbia
MINISTRY OF ECONOMY



Project financed by the EU

TWINNING PARTNERS



Republic of Serbia
MINISTRY OF ECONOMY

www.privreda.gov.rs



Czech Metrology
Institute

www.cmi.cz



Czech Office for Standards,
Metrology and Testing

www.unmz.cz



Czech Institute
for Accreditation

www.cai.cz

Twinning partner of the Serbian Ministry of Economy on this project was the Czech Republic's consortium composed from Czech Metrology Institute, Czech Office for Standards, Metrology and Testing and Czech Institute for Accreditation.



■ EXECUTIVE SUMMARY OF THE PROJECT

EU funded Twinning Project

Name of the Project:

**Strengthening Capacities of National Quality Infrastructure
and Conformity Assessment Services in the Republic of Serbia**

Sector: Private Sector Development

Beneficiary country: Republic of Serbia

Start of project activities: October 2015

End of project activities: November 2017

Project duration: 25 months

Project budget:

IPA Community Contribution: 900,000 €

National Co-financing: 100,000 €

TOTAL: 1,000,000 €



Contracting Authority

Ministry of Finance, Government of the Republic of Serbia
Department for Contracting and Financing of EU Funded Programmes (CFCU)

ACHIEVEMENTS AND RESULTS OF THE PROJECT

Component 1

Improved enforcement of technical legislation by further harmonization with EU product legislation

MS Component Leader: Mr. Viktor Vodička

BC Component Leader: Mr. Miodrag Dugandžija

- Law on Metrology and connected bylaws, adopted on 25th February 2016 ("Official Gazette of RS", No. 15/16), the Law came into force on the 4th March 2016
- Rulebooks on lifts and ATEX products adopted in February 2017
- Detailed recommendations on drafts of secondary legislation in the area of cosmetics, aerosols and toys
- Two seminars held to provide inspectors and managers with basic toy safety inspection skills and laboratory staff with and insight into toy safety sampling and testing
- Draft of the new Law on Technical Requirements of Products and Conformity Assessment – ending of Public debate, planned to adopt on 15th October 2017
- Action plan for compliance with Articles 34-36 of TFEU now being revised after comments from EC, Serbian Government will decide about deadlines and timing of resubmission to the EC
- REACH Limited Impact Study finalized in May 2017
- A group of Train to Trainers workshops covering implementation of REACH regulation in Serbia was held
- One REACH 4 Industry seminar for more than 150 participants held on raising awareness of REACH Regulation for participants from Industry



Workshop on Serbian Law on Metrology and its bylaws given by Czech Metrology Institute experts for Serbian experts, 5th May, 2016

ACHIEVEMENTS AND RESULTS OF THE PROJECT

Component 2

Improved capacities of Sector for QI for providing services/assistance to industry

MS Component Leader: Ms. Klára Popadičová

BC Component Leader: Ms. Tanja Petrović

- Two seminars held on raising awareness of notification of technical regulations and application of Regulation 764/2008/EC for economic operators and for ministries
- Promoting materials explaining functioning and activities of Product Contact Points prepared
- Ministry of Economy has created database for exchange information between creators and implementers of technical regulations
- Leaflet promoting functioning and services of Product Contact Point according to Regulation 764/2008/EC finalized and published
- Implementation Manual for Product Contact Points prepared
- Rules of procedures for Product Contact Points and Contact Persons for implementation of Regulation 764/2008/EC prepared



Workshop "Institutional Setup for Inter-ministerial Coordination of Non-Harmonized Area", 21st September, 2017

ACHIEVEMENTS AND RESULTS OF THE PROJECT

Component 3

Strengthened capacities of QI institutions (DMDM, ATS and CABs) for implementation of technical regulations and standards

MS Component Leader: Mr. Pavel Klenovský

BC Component Leader: Mr. Aleksandar Dragičević

- Trainings and consultations to DMDM on implementation of Measuring Instruments Directive, Non-Automatic Weighting Instruments Directive and Pre-packages – analysis of implementation and 3 days training conducted
- Strengthened capacities of Quality Infrastructure Institutions (DMDM, ATS, conformity assessment bodies) for implementation of technical regulations and standards
- Trainings to designated/accredited conformity assessment bodies – potential notified bodies – building their capacities to implement new technical regulations covering lifts, ATEX equipment and systems, toys, cosmetics and medical devices conducted
- Training of technical and lead assessors on EC legislation and conduction of assessment of notified/designated bodies in the area of greenhouse gasses, proficiency testing and evaluation of accreditation schemes held
- Extensive consultation to DMDM regarding implementation of conformity assessment according to Module D of Measuring instruments Directive provided, also assessment procedures were translated within the project and handed over to DMDM
- Consultations to DMDM on preparation of strategic development of National Metrology Institute as a notified body and consultations on the new Law on Metrology



A group of metrologists from DMDM and the Czech Metrological Institute. Date: April 15th, 2016

ACHIEVEMENTS AND RESULTS OF THE PROJECT

Component 4

Public awareness regarding the importance of EU technical regulation improved

MS Component Leader: Mr. Jiří Tesař

BC Component Leader: Mr. Aleksandar Dragičević

- TV campaign scenarios prepared, TV spots produced and aired in Serbian national TV RTS1 as a part of campaign “Year of safety” of Ministry of Economy
- Continuous Facebook campaign promoting safety of products organized by PR unit of Ministry of Economy
- A group of 10 info session organized for more than 200 participants overall representing authorities, economic operators and other interested parties regarding harmonization of technical regulations, fulfilment of technical requirements and implementation of product/procedural standards. The info sessions were organized in Belgrade, Niš, Novi Sad and Zrenjanin
- A number of harmonized guides, guidance documents, directives, conformity assessment modules/procedures, national requirements, standards, laws etc. was translated and disseminated
- A brochure covering safety of products was prepared, printed and disseminated



Fragments from the TV Campaign on Safety of Products.
TV Campaign was aired on Serbian national TV channel RTS 1 during the spring 2017

OTHER INSTITUTIONS INVOLVED IN THE PROJECT



Directorate for Measures and
Precious Metals

www.dmdm.rs



Република Србија
МИНИСТАРСТВО ЗАШТИТЕ
ЖИВОТНЕ СРЕДИНЕ

Ministry of Environmental
Protection

www.ekologija.gov.rs



ATS

Accreditation Body
of Serbia

www.ats.rs



Institute for Standardization
of Serbia

www.iss.rs



Република Србија
МИНИСТАРСТВО ЗДРАВЉА

Ministry
of Health

www.zdravlje.gov.rs



Serbian Chamber
of Commerce and Industry

www.pks.rs

THE PROJECT IN NUMBERS

Budget 1.000.000,- EUR

Duration: 25 months

October 2015 – November 2017

	Finally delivered	Originally Planned
Budget	1.000.000 EUR	1.000.000 EUR
Duration	25 months	21 months
Number of expert days worked in the Republic of Serbia	682	550
Number of roundtable held	34	20
Number of trainings held	11	6
Number of seminars held	6	4
TV Spots prepared	3	3
Study Visits for Beneficiary Country Experts	9	5
Study visit days in Member State	219	141
Number of Member State experts involved	51	30

Experts involved (alphabetical order):

Arvius Christer, Bednářová Martina, Bílek Jindřich, Černá Eva, Čihák Rostislav, Havliš Vladimír, Hoffmanová Silvie, Holomek Jan, Horáková Václava, Hynek Stanislav, Chloupek Miroslav, Jarolím Oldřich, Jarůšek Michal, Kafková Jindra, Kalandra Jan, Kiška Peter, Klenovská Simona, Klenovský Pavel, Kříž Ivan, Kytlička Milan, Lopojdová Irena, Ludvík Vladimír, Ludwig Erich, Moravec Josef, Mucha Jaroslav, Nováček Pavel, Novotný Tomáš, Pokorný Viktor, Popadičová Klára, Prášil Milan, Reisser Martin, Růžička Jiří, Sedlák Václav, Staněk František, Staňková Miroslava, Stanová Natálie, Svoboda Milan, Šabata Jindřich, Ševčík Karel, Šindler Jaroslav, Švarc Igor, Tesař Jiří, Tyleček Igor, Vácha Dušan, Valenta Tomáš, Vančurová Kristýna, Vodička Viktor, Walker Paul, Zemanová Anna, Žůda Jaroslav, Žáček Karel.

PROJECT TEAM

Mr. Jovan Petrović

Beneficiary Country Project Leader



Jovan gained his first working experience in the private sector. From 2008, he was employed in the Ministry of Economy, where he performed and managed affairs relating to the strategy and policy of standardization, accreditation and metrology. Since 30 November 2015 until August 2017, he has been acting Assistant Minister of Economy for quality infrastructure. Jovan is now Head of the Section for Quality Infrastructure Development and Projects, within Sector for Quality and Safety of Products in the Ministry of Economy.

Mr. Jaroslav Mucha

Member State Project Leader



Jaroslav worked for more than 20 years as a Lead Assessor in the Czech Accreditation Institute. He is still working for European Accreditation as a Team Leader in the field of assessment of accreditation bodies. Jaroslav's current position in CMI is a Head of Strategic Development. Apart from that, he is involved in CMI internal audits. In March 2017, he was nominated as a contact person for EURAMET Technical Committee for Quality. Apart from Twinning project in Serbia he is participating in Twinning projects in Azerbaijan and Macedonia.

Ms. Silvie Hoffmanová

Member State Project Leader



Silvie studied analytical chemistry and quality engineering at the Institute of Chemical Technology in Prague. She joined Czech Metrology Institute and in 2003 was appointed as a CMI quality manager and EURAMET TC-Q contact person and TC Quality Secretary. Silvie has experience in the implementation of QMS according to ISO/IEC 17020 and ISO/IEC 17025 standards and she has also participated as a leading assessor in peer review visits in Lithuania and Slovakia.

PROJECT TEAM

Mr. Karel Žáček

Member State Resident Twinning Adviser



Karel started working at the Czech Metrology Institute in 2008. He was metrologist at the department of Temperature, Humidity and Pressure. Karel has capabilities of leading innovation projects and teams of colleagues and organize activities. Karel has deep knowledge of European legislation and Quality infrastructure not only in the field of metrology but also in the field of technical regulations and standardization.

Mr. Nikola Mirković

Beneficiary Country Resident Twinning Adviser



Nikola is a Head of Department for Technical Regulations in Harmonized Area, Designation and Monitoring at Ministry of Economy. He is experienced in transposition of the EU acquis and preparation of Serbian technical legislation. Nikola is Deputy President of the Negotiation Group for Free Movement of Goods, C.B. for the accession of the Republic of Serbia in the EU.

Mr. Miroslav Chloupek

Member State Resident Twinning Adviser



Miroslav works since 1998 in the Czech Office for Standards, Metrology and Testing. He started as a head of EU harmonisation Unit, responsible for coordination of harmonisation works in the area of FMG. After accession of the Czech Republic into the EU he is responsible for EU and international relations. His today's position is director of External Relations and Economy Section and First Deputy President of the Office.

PROJECT TEAM

Ms. Jindra Kafková

Member State Junior Project Leader



Jindra graduated from the Faculty of Mechanical Engineering of Czech Technical University in Prague. She works in the Office for Standards, Metrology and Testing since 1994 in the field of the harmonization of FMG legislation, EU agenda. Since 2004 she worked as Head of unit for EU, notifications and international projects. Her current position is director of International Relations Department and deputy director of Section for External Relations and Economy.

Mr. Milan Svoboda

Member State Junior Project Leader



Milan started working for the Czech Accreditation Institute in 2005.

For more than 12 years is active in the field of accreditation as Lead Assessor (Testing labs, Inspection bodies and Certification bodies for products and persons) and Development Manager (Inspection bodies and Product certification). He is also member of European Accreditation Inspection and Certification Committee (EA IC and EA CC).

Since 2006 he has been working on international projects as well (Albania, Georgia, Bosna and Herzegovina, Serbia, Mongolia).